

## Te Whatu Ora – Whanganui – Progress on required actions

Whanganui DHB underwent an accreditation assessment as a provider of prevocational medical training on 1 and 2 April 2019.

The overall outcome of the assessment for Whanganui DHB’s accreditation was ‘**substantially met**’.

On 1 July 2022, Te Whatu Ora | Health New Zealand replaced Aotearoa New Zealand’s 20 DHBs. The prevocational training programme run by Whanganui DHB is now run by Te Whatu Ora – Whanganui.

Te Whatu Ora – Whanganui is currently accredited for prevocational medical training until 31 August 2026. It has satisfactorily addressed all the required actions listed below.

	Required actions on accreditation	Standard	Status
1	Whanganui must provide evidence that prevocational medical educational training features in its strategic planning and accountability documents for 2019/20.	<b>Strategic priorities</b>  <b>1.1:</b> High standards of medical practice, education, and training are key strategic priorities for the training provider.	Addressed (June 2020)
2	Appropriate governance of the intern training programme must be established and must include intern representation.	<b>Strategic priorities</b>  <b>1.5:</b> The training provider ensures intern representation in the governance of the intern training programme.	Addressed (September 2019)
3	Whanganui must establish structured handovers between all shifts and across all services.	<b>The intern training programme – programme components</b>  <b>3.1.9:</b> The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and responsibilities in handover.	Addressed (October 2020)
4	The process of obtaining informed consent must adhere to Medical Council policy across all services, particularly in the Day Unit.	<b>The intern training programme – programme components</b>  <b>3.1.10:</b> The training provider ensures adherence to the Council’s policy on obtaining informed consent.	Addressed (April 2021)
5	Whanganui must provide training to PGY1s for goal setting in the PDP within the first month of the training programme.	<b>The intern training programme – ePort</b>  <b>3.2.4:</b> The training provider facilitates training for PGY1s on goal setting in the PDP within the first month of the intern training programme.	Addressed (June 2020)

	<b>Required actions on accreditation</b>	<b>Standard</b>	<b>Status</b>
6	Whanganui must ensure interns attend at least two thirds of formal educational sessions.	<p><b>The intern training programme – formal education programme</b></p> <p><b>3.3.2:</b> The intern training programme ensures that interns can attend at least two thirds of formal education sessions, by structuring the formal education sessions so that barriers to attendance are minimised.</p>	Addressed (December 2021)
7	Whanganui must ensure that nominated clinical supervisors are available to all interns, and that supervisors are aware of their roles and responsibilities and are able to undertake their duties.	<p><b>Assessment and supervision – supervision – Clinical supervisors</b></p> <p><b>4.3.1:</b> Mechanisms are in place to ensure clinical supervisors have the appropriate competencies, skills, knowledge, authority, time and resources to meet the requirements of their role.</p>	Addressed (October 2020)
8	Whanganui must establish a mechanism for interns to provide anonymous feedback on staff involved in intern training.	<p><b>Monitoring and evaluation of the intern training programme</b></p> <p><b>5.4:</b> There are mechanisms in place that enable interns to provide anonymous feedback on their prevocational educational supervisors, RMO unit staff and others involved in intern training.</p>	Addressed (June 2020)
9	Whanganui must establish routine evaluation of supervisor effectiveness which takes into account intern feedback.	<p><b>Monitoring and evaluation of the intern training programme</b></p> <p><b>5.5:</b> The training provider routinely evaluates supervisor effectiveness taking into account feedback from interns.</p>	Addressed (December 2020)
10	Whanganui must satisfy Council that the duties, rostering and working hours of the psychiatric weekend on-call roster supports intern training and safe patient care.	<p><b>Implementing the education and training framework – Welfare and support</b></p> <p><b>6.2.1:</b> The duties, rostering, working hours and supervision of interns are consistent with the delivery of high-quality training and safe patient care.</p>	Addressed (June 2020)
11	Whanganui must satisfy Council that interns have appropriate access to leave for professional development.	<p><b>Implementing the education and training framework – Welfare and support</b></p> <p><b>6.2.5:</b> The procedure for accessing appropriate professional development leave is published, fair and practical.</p>	Addressed (June 2020)
12	Whanganui must provide interns with clear and accessible information about the intern.	<p><b>Implementing the education and training framework – Communication with interns</b></p> <p><b>6.3.1:</b> Clear and easily accessible information about the intern training programme is provided to interns.</p>	Addressed (September 2019)

	<b>Required actions on accreditation</b>	<b>Standard</b>	<b>Status</b>
13	Whanganui must develop and implement processes to support interns to address problems with supervision and training and that these maintain appropriate confidentiality.	<p><b>Implementing the education and training framework – resolution of training problems and disputes</b></p> <p><b>6.4.1:</b> There are processes to support interns to address problems with training supervision and training requirements that maintain appropriate confidentiality.</p>	Addressed (October 2020)
14	Whanganui must establish processes for the timely resolution of training-related disputes.	<p><b>Implementing the education and training framework – resolution of training problems and disputes</b></p> <p><b>6.4.2:</b> There are clear and impartial pathways for timely resolution of training-related disputes.</p>	Addressed (October 2020)
	Whanganui must provide a progress report to Council before 28 February 2022 that informs Council of its progress in meeting Council’s requirement around community based attachments (CBA).	<p><b>The intern training programme – programme components</b></p> <p><b>3.1.6:</b> The training provider, in discussion with the intern and the prevocational educational supervisor, must ensure that over the course of the two intern years each intern completes at least one community-based attachment.</p>	Addressed (May 2022)

Updated October 2023