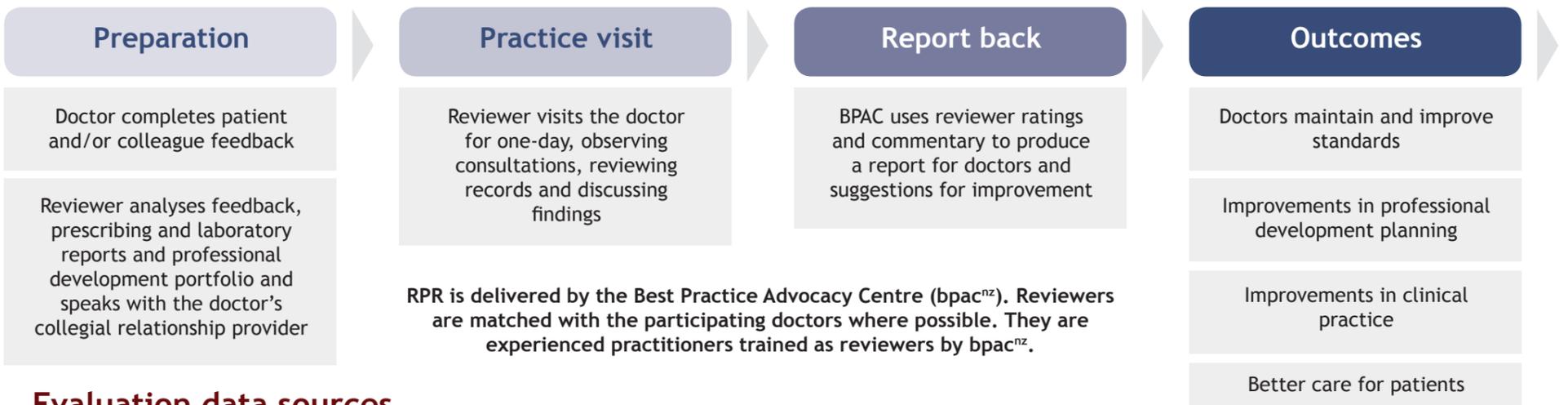


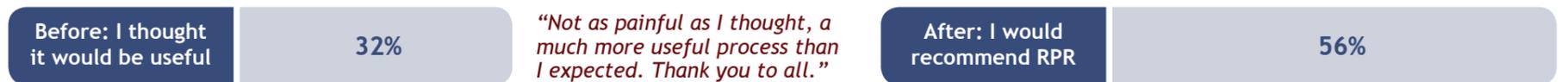
Evaluation of the Regular Practice Review (RPR)



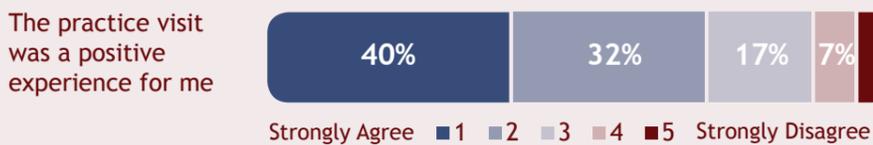
Evaluation data sources

Primary Data (doctors first reviews)	Participating doctors just after RPR: Surveys from 326 (68%) doctors and 62 interviews	Participating doctors one-year after RPR: Surveys from 160 of 242 (66%) and 24 interviews	RPR reviewers: Three surveys of reviewers with 58 completions total and 20 interviews	Second reviews (three years later) have been completed with 63 doctors
bpac^{nz} Data	Scores from 744 RPR reports	Patient feedback forms	Colleague feedback forms	PDP goals data

Doctors were more positive about RPR afterwards than beforehand



Many found the practice visit positive



Their attitudes were influenced by:

- How well RPR fit their practice
- If the day was representative of their practice
- Opinion of the reviewer
- How easy the visit was to organise

Doctors reported making changes due to their RPR



"So now I have a format for histories that I go through in my head and I check off each thing, it's been really good... I have also audited myself on that to make sure I'm staying on doing it well... I didn't know how to audit but now I do and it's great."

Changes were more likely if:

- Doctors worked in general practice
- English was not the doctors first language
- Doctors learned new opportunities for development
- Doctors agreed the reviewer had the appropriate skills
- Doctors agreed their report was accurate
- Doctors received more lower RPR scores

"I have made changes to my prescribing methods and there is a new awareness of having to constantly check current guidelines."

Doctors reported practice and professional development changes likely to improve patient care

Changes to practice			Changes to PDP	
Consultation	Patient care	Administration	Improve management of PDP	Improve quality of PDP and goals
Changed how consult is managed	Improved notes and record keeping	Improve use of patient management system	Improve attitude towards recording PDP	Fine tune PDP activities
Communicating more effectively	Technical changes	Doing audit	Participate in more/more appropriate peer review	
	Reviewed prescribing habits, tests ordered		Entering further training	

44% of doctors thought participating in RPR improved the care they delivered to their patients and/or helped in other ways (51%)

"We talked about making my goals SMART goals. I have already put one into my PDP that I will do every year."

"This programme has widened my thought process on formal CME and professional development and delivered a useful level of benchmarking."

Twelve-months after participating in RPR, many doctors continued to report they had made changes to their practice

Doctors with high and lower RPR ratings all reported making changes that would improve quality of care for patients