Health New Zealand – Te Whatu Ora Counties Manukau – Progress on required actions

Health New Zealand – Te Whatu Ora Counties Manukau underwent an accreditation assessment as a provider of prevocational medical training on 13 and 14 June 2024.

The overall outcome of the assessment for Counties Manukau's accreditation was '**substantially met**'.

Te Whatu Ora – Counties Manukau is currently accredited for prevocational medical training until 31 August 2028, subject to satisfactorily addressing the required actions listed below.

Required action	Standard	Progress report submission and Council decision
1. Counties Manukau must develop a strategic plan for the ongoing development and support of high quality prevocational medical training and education. *Due to be addressed: 30 June 2026*	**Strategic priorities – Strategic priorities** **1.1.1:** The district training provider has a strategic plan for ongoing development and support of high quality prevocational medical training and education, which reflects the training organisation's strategic priorities.	Report submitted June 2026 Council decision August 2026 **ADDRESSED**
2. Counties Manukau must ensure that it has sufficient administrative support to manage interns and plan, develop, implement, and review the intern training programme. *Due to be addressed: 30 June 2026*	**Organisational and operational structures – The context of intern training** **2.1.1:** The district training provider demonstrates that it has the mechanisms in place to plan, develop, implement, and review the intern training programme. **2.1.3:** There are effective organisational and operational structures to manage interns.	Report submitted June 2026 Council decision August 2026 **ADDRESSED**

KEY:

Addressed
Not yet addressed

Required action	Standard	Progress report submission and Council decision
3. Counties Manukau must ensure that all of its interns complete at least one community-based attachment over the course of the two intern years. *Due to be addressed: 30 June 2026*	**The intern training programme – Programme components** **3.1.5:** Processes are in place to ensure that, over the course of the two prevocational training years each intern completes at least one community-based attachment.	Report submitted June 2026 Council decision August 2026 **Progressing**
4. Counties Manukau must ensure adherence to the Council's statement on obtaining informed consent. *Due to be addressed: 30 June 2026*	**The intern training programme – Programme components** **3.1.9:** The district training provider ensures adherence to the Council's statement on obtaining informed consent.	Updated Council on progress June 2025 Report submitted January 2026 Council decision March 2026 **Progressing** Report submitted June 2026 Council decision August 2026 **Progressing**
5. Counties Manukau must ensure that education in self-care and peer support, including time management and managing stress and burnout, is fully incorporated within the formal education programme. *Due to be addressed: 30 June 2025*	**The intern training programme – Formal education programme** **3.3.5:** The formal education programme provides opportunity for interns to develop skills in self-care and peer support, including time management, and identifying and managing stress and burn-out.	Report submitted June 2025 Council decision August 2025 **ADDRESSED**

KEY:

Addressed
Not yet addressed

Required action	Standard	Progress report submission and Council decision
6. Counties Manukau must implement administrative support for the PESs so they can carry out their roles effectively, and to align with district training providers nationally. *Due to be addressed: 30 June 2026*	**Supervision – Prevocational educational supervisors** **4.2.4:** Administrative support is available to prevocational educational supervisors so they can carry out their roles effectively.	Report submitted June 2026 Council decision August 2026 **ADDRESSED**
7. Counties Manukau must establish a system to ensure clinical supervisors are fully informed about, and understand, the requirements of the intern training programme. *Due to be addressed: 30 June 2025*	**Assessment and supervision – Supervision – Clinical supervisors** **4.3.1:** Mechanisms are in place to ensure clinical supervisors have the appropriate competencies, skills, knowledge, authority, time and resources to meet the requirements of their role.	Report submitted June 2025 Council decision August 2025 **Progressing** Report submitted January 2026 Council decision March 2026 **ADDRESSED**
8. Counties Manukau must ensure that systems are in place to ensure that clinical supervisors meet with interns at the beginning, middle and end of each attachment, and record these meetings in ePort in a timely manner. *Due to be addressed: 30 June 2026*	**Assessment and supervision – Feedback and assessment** **4.4.1:** Systems are in place to ensure that regular, formal feedback is provided to interns and documented in ePort on their performance within each clinical attachment, including end of clinical attachment assessments. This should also cover the intern's progress in completing the goals in their PDP and the intern's self-reflections against the 14 learning activities.	Report submitted June 2025 Council decision August 2025 **Progressing** Report submitted June 2026 Council decision August 2026 **ADDRESSED**

KEY:

Addressed
Not yet addressed

Required action	Standard	Progress report submission and Council decision
9. Counties Manukau must: – implement a mechanism to collect clinical supervisor and PES feedback – establish a mechanism to use this feedback to inform quality improvements for the intern training programme. *Due to be addressed: 30 June 2026*	**Monitoring and evaluation of the intern training programme** **5.1.3:** There are mechanisms that allow feedback from interns and supervisors to be incorporated into quality improvement strategies for the intern training programme.	Report submitted June 2025 Council decision August 2025 **ADDRESSED**
10. Counties Manukau must provide routine feedback to clinical supervisors and PESs about their performance. *Due to be addressed: 30 June 2026*	**Monitoring and evaluation of the intern training programme** **5.1.5:** The district training provider routinely evaluates supervisor effectiveness taking into account feedback from interns.	Report submitted June 2025 Council decision August 2025 **ADDRESSED**
11. Counties Manukau must establish a process to ensure the currency of accredited clinical attachments, including the correct allocation of clinical attachments and assignment of clinical supervisors to attachments. *Due to be addressed: 30 June 2026*	**The intern training programme – ePort** **3.2.1:** There is a system to ensure that each intern maintains their ePort as an adequate record of their learning and training experiences from their clinical attachments and other learning activities. **Implementing the education and training framework – Establishing and allocating accredited clinical attachments** **6.1.1:** Processes and mechanisms are in place to ensure the currency of accredited clinical attachments.	Report submitted June 2025 Council decision August 2025 **Progressing** Report submitted June 2026 Council decision August 2026 **ADDRESSED**

KEY:

Addressed
Not yet addressed