Te Whatu Ora – Nelson Marlborough – Progress on required actions

Nelson Marlborough DHB underwent an accreditation assessment as a provider of prevocational medical training on 6 and 7 August 2019.

The overall outcome of the assessment for Nelson Marlborough DHB's accreditation was '**substantially met**'.

On 1 July 2022, Te Whatu Ora | Health New Zealand replaced Aotearoa New Zealand's 20 DHBs. The prevocational training programme run by Nelson Marlborough DHB is now run by Te Whatu Ora – Nelson Marlborough.

Te Whatu Ora - Nelson Marlborough is currently accredited for prevocational medical training until 30 August 2025, subject to satisfactorily addressing the required actions listed below.

1 Effective clinical governance of the intern training programme, that includes intern representation, must be re-established at Nelson Marlborough. Strategic priorities Addressed (Oct 2020) 2 Nelson Marlborough must have clear procedures to notify Council of changes in the health service or training programme that may have an effect on the intern training programme that may have an effect on the intern training programme that may have an effect on the intern training programme that may have an effect on the intern training programme that may have an effect on the intern training programme that may have an effect on the intern training programme that may have an effect on the intern training programme that may have an effect on the intern training programme that may have an effect on the intern training programme that may have an effect on the intern training programme that may have an effect on interns working at night is in place. Addressed (Marchage) 3 Nelson Marlborough must ensure that appropriate support for interns working at night is in place. The intern training programme – programme – programme – programme components Addressed (Marchage) 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme – programme – programme – programme components Addressed (Oct 2020) 3 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme components Addressed (Oct 2020)		Required actions on accreditation	Standard	Status
representation, must be re-established at Nelson Marlborough. 1.4: The training provider has clinical governance and quality assurance processes that ensure clear lines of responsibility and accountability for intern training in the overall context of quality medical practice. Addressed 2 Nelson Marlborough must have clear procedures to notify Council of changes in the health service or training programme that may have an effect on the intern training programme. Addressed 3 Nelson Marlborough must ensure that appropriate support for interns working at night is in place. The intern training programme – programme components Addressed (March 2021) 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme components Addressed (March 2024) 4 Nelson Marlborough must ensure that appropriate support for interns working at night is in place. The intern training programme – programme components Addressed (March 2024) 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme components Addressed (Oct 2020) 3.1.9: The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and	1	Effective clinical governance of the intern	Strategic priorities	Addressed
Nelson Marlborough. governance and quality assurance processes that ensure clear lines of responsibility and accountability for intern training in the overall context of quality medical practice. Addressed (April 2021) 2 Nelson Marlborough must have clear procedures to notify Council of changes in the health service or training programme. Organisational and operational structures – the context of intern training council of changes in a health service or the intern training programme that may have an effect on the intern training programme that may have an effect on the intern training programme that may have an effect on intern training. Addressed (April 2021) 3 Nelson Marlborough must ensure that appropriate support for interns working at night is in place. The intern training programme – programme me may lave a significant effect on intern training. Addressed (March 2024) 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training provider has a process to ensure that interns morking on nights are appropriately supported. Protocols are in place that clearly detail how the intern may access assistance and guidance on contacting senior medical staff. Addressed (Oct 2020) 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training provider ensures there are procedures in place for structured handovers between continuity of quality care. The training provider ensures there are procedures in place for structured handovers between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provid				(Oct 2020)
aprocesses that ensure clear lines of responsibility and accountability for intern training in the overall context of quality medical practice.Addressed (April 2021)2Nelson Marlborough must have clear procedures to notify Council of changes in the health service or training programme that may have an effect on the intern training programme.Organisational and operational structures - the context of intern training Council of changes in a health service or the intern training programme that may have a significant effect on intern training.Addressed (April 2021)3Nelson Marlborough must ensure that appropriate support for interns working at night is in place.The intern training programme - programme componentsAddressed (March 2024)4Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts.The intern training programme - programme componentsAddressed (March 2024)4Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts.The intern training programme - programme componentsAddressed (Oct 2020)31.9: The training programme - programme componentsAddressed (Oct 2020)4Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts.The intern training programme - programme components4Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts.The intern training programme - programme components4Nelson Marlborough must ensure that structured handovers between clinical team				
Image: second		Nelson Marlborough.		
2 Nelson Marlborough must have clear procedures to notify Council of changes in the health service or training programme that may have an effect on the intern training programme. Organisational and operational structures – the context of intern training training programme. Addressed (April 2021) 3 Nelson Marlborough must ensure that appropriate support for interns working at night is in place. The intern training programme – programme – programme methat clearly detail how the intern may access assistance and guidance on contacting senior medical staff. Addressed (March 2024) 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme – programme components Addressed (March 2024) 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme – programme components Addressed (Oct 2020) 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme – programme – programme components Addressed (Oct 2020) 3 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme – programme – programme components Addressed (Oct 2020) 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training provider ensures th			•	
2 Nelson Marlborough must have clear procedures to notify Council of changes in the health service or training programme that may have an effect on the intern training programme. Organisational and operational structures – the context of intern training the health service or training programme. Addressed (April 2021) 3 Nelson Marlborough must ensure that appropriate support for interns working at night is in place. The intern training programme – programme components Addressed (March 2024) 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme components Addressed (March 2024) 3 Nelson Marlborough must ensure that appropriate support for interns working at night is in place. The intern training programme – programme components Addressed (March 2024) 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme – programme – programme components Addressed (Oct 2020) 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme – programme – programme components Addressed (Oct 2020) 3.1.9: The training provider ensures three are procedures in place for structured handovers between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and <td></td> <td></td> <td></td> <td></td>				
2 Nelson Marlborough must have clear procedures to notify Council of changes in the health service or training programme that may have an effect on the intern training programme. Organisational and operational structures – the context of intern training Addressed (April 2021) 3 Nelson Marlborough must ensure that appropriate support for interns working at night is in place. The intern training programme – programme components Addressed (March 2024) 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme – programme components Addressed (March 2024) 3 Nelson Marlborough must ensure that appropriate support for interns working at night is in place. The intern training programme – programme components Addressed (March 2024) 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme – programme – programme components Addressed (Oct 2020) 3.1.9: The training programme – for procedures in place for structured handovers occur between all clinical teams and shifts. The intern training programme – programme – programme – programme components Addressed (Oct 2020) 3.1.9: The training provider ensures there are procedures in place for structured handovers occur between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and				
procedures to notify Council of changes in the health service or training programme that may have an effect on the intern training programme. structures - the context of intern training (April 2021) 2.1.4: There are clear procedures to notify Council of changes in a health service or the intern training programme that may have a significant effect on intern training. Addressed 3 Nelson Marlborough must ensure that appropriate support for interns working at night is in place. The intern training programme – programme components Addressed 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme components Addressed 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme components Addressed (Oct 2020) 3.1.9: The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and Addressed				
the health service or training programme that may have an effect on the intern training programme. 2021) 2021) 2.1.4: There are clear procedures to notify Council of changes in a health service or the intern training programme that may have a significant effect on intern training. 2021) 3 Nelson Marlborough must ensure that appropriate support for interns working at night is in place. The intern training programme – programme components Addressed (March 2024) 3.1.8: The training provider has a process to ensure that interns working on nights are appropriately supported. Protocols are in place that clearly detail how the intern may access assistance and guidance on contacting senior medical staff. Addressed (Oct 2020) 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme components Addressed (Oct 2020) 3.1.9: The training provider ensures there are procedures in place for structured handovers occur between all clinical teams and shifts. The intern training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and	2	-	•	
that may have an effect on the intern training programme.2.1.4: There are clear procedures to notify Council of changes in a health service or the intern training programme that may have a significant effect on intern training.3Nelson Marlborough must ensure that appropriate support for interns working at night is in place.The intern training programme - programme componentsAddressed (March 2024)3.1.8: The training provider has a process to ensure that interns working on nights are appropriately supported. Protocols are in place that clearly detail how the intern may access assistance and guidance on contacting senior medical staff.Addressed (Oct 2020)4Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts.The intern training programme - programme componentsAddressed (Oct 2020)3.1.9: The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and		· · · · · ·	structures – the context of intern training	
training programme.Council of changes in a health service or the intern training programme that may have a significant effect on intern training.3Nelson Marlborough must ensure that appropriate support for interns working at night is in place.The intern training programme - programme componentsAddressed (March 2024)3.1.8: The training provider has a process to ensure that interns working on nights are appropriately supported. Protocols are in place that clearly detail how the intern may access assistance and guidance on contacting senior medical staff.Addressed (Oct 2020)4Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts.The intern training programme - programme componentsAddressed (Oct 2020)3.1.9: The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and		••••		2021)
athe intern training programme that may have a significant effect on intern training.3Nelson Marlborough must ensure that appropriate support for interns working at night is in place.The intern training programme – programme componentsAddressed (March 2024)3.1.8: The training provider has a process to ensure that interns working on nights are appropriately supported. Protocols are in place that clearly detail how the intern may access assistance and guidance on contacting senior medical staff.Addressed (March 2024)4Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts.The intern training programme – programme componentsAddressed (Oct 2020)3.1.9: The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and		•		
Analysis have a significant effect on intern training. Analysis Nelson Marlborough must ensure that appropriate support for interns working at night is in place. The intern training programme – programme components Addressed (March 2024) Analysis And the intern training provider has a process to ensure that interns working on nights are appropriately supported. Protocols are in place that clearly detail how the intern may access assistance and guidance on contacting senior medical staff. Addressed (Oct 2020) Analysis Addressed (Oct 2020) Addressed (Oct 2020) Andvess between clinical teams and between s		training programme.	-	
3 Nelson Marlborough must ensure that appropriate support for interns working at night is in place. The intern training programme – programme – programme components Addressed (March 2024) 3.1.8: The training provider has a process to ensure that interns working on nights are appropriately supported. Protocols are in place that clearly detail how the intern may access assistance and guidance on contacting senior medical staff. Addressed (March 2024) 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme – programme components Addressed (Oct 2020) 3.1.9: The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and Addressed				
appropriate support for interns working at night is in place.programme components(March 2024)3.1.8: The training provider has a process to ensure that interns working on nights are appropriately supported. Protocols are in place that clearly detail how the intern may access assistance and guidance on contacting senior medical staff.Addressed (Oct 2020)4Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts.The intern training programme – programme componentsAddressed (Oct 2020)3.1.9: The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and				
night is in place. 2024) 3.1.8: The training provider has a process to ensure that interns working on nights are appropriately supported. Protocols are in place that clearly detail how the intern may access assistance and guidance on contacting senior medical staff. 4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme components Addressed (Oct 2020) 3.1.9: The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and Addressed	3	-		
3.1.8: The training provider has a process to ensure that interns working on nights are appropriately supported. Protocols are in place that clearly detail how the intern may access assistance and guidance on contacting senior medical staff.4Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts.The intern training programme – programme componentsAddressed (Oct 2020)3.1.9: The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and			programme components	•
4Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts.The intern training programme - programme componentsAddressed (Oct 2020)3.1.9: The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role andAddressed		night is in place.	2.1.0. The training previder has a presso	2024)
are appropriately supported. Protocols are in place that clearly detail how the intern may access assistance and guidance on contacting senior medical staff.4Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts.The intern training programme – programme componentsAddressed (Oct 2020)3.1.9: The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and				
are in place that clearly detail how the intern may access assistance and guidance on contacting senior medical staff.4Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts.The intern training programme – programme componentsAddressed (Oct 2020)3.1.9: The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and			0 0	
Intern may access assistance and guidance on contacting senior medical staff.Addressed4Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts.The intern training programme – programme componentsAddressed (Oct 2020)3.1.9: The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and				
Image: structured handovers occur between all clinical teams and shifts.Image: structured handovers occur between all programme componentsAddressed (Oct 2020)3.1.9: The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role andAddressed (Oct 2020)				
4 Nelson Marlborough must ensure that structured handovers occur between all clinical teams and shifts. The intern training programme – programme – programme components Addressed (Oct 2020) 3.1.9: The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and				
structured handovers occur between all clinical teams and shifts.programme components(Oct 2020) 3.1.9: The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and	1	Nelson Marlhorough must ensure that		Addressed
clinical teams and shifts. 3.1.9: The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and	4			
3.1.9: The training provider ensures there are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and			programme components	(000 2020)
are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and			3.1.9. The training provider ensures there	
handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and			•	
between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and				
and weekends) to promote continuity of quality care. The training provider ensures that interns understand their role and				
quality care. The training provider ensures that interns understand their role and				
that interns understand their role and				
			responsibilities in handover.	

	Required actions on accreditation	Standard	Status
5	Nelson Marlborough must ensure that its	The intern training programme –	Addressed
	informed consent processes across all	programme components	(Oct 2020)
	services adhere to Council's informed		
	consent policy.	3.1.10 : The training provider ensures	
		adherence to the Council's policy on obtaining informed consent.	
6	Nelson Marlborough must ensure that	The intern training programme – formal	Addressed
0	teaching time is protected and effectively	education programme	Audresseu (April
	supported.		(April 2021)
		3.3.2: The intern training programme	,
		ensures that interns can attend at least	
		two thirds of formal education sessions,	
		by structuring the formal education	
		sessions so that barriers to attendance are	
		minimised.	
7	Nelson Marlborough must ensure that the	The intern training programme – formal	Addressed
	formal education programme at Wairau	education programme	(April
	Hospital includes teaching on time management, and managing stress and	3.3.5: The training provider ensures the	2021)
	burn-out, and is available to all interns.	formal education programme provides	
	burn-out, and is available to an interns.	opportunity for interns to develop skills in	
		self-care and peer support, including time	
		management, and identifying and	
		managing stress and burn-out.	
8	Nelson Marlborough must provide	The intern training programme –	Addressed
	effective orientation to all clinical	orientation	(Nov
	attachments.		2021)
		3.4.2: Orientation is provided at the start	
		of each clinical attachment, ensuring	
		familiarity with key staff, systems,	
		policies, and processes relevant to that	
9	Nolcon Marlborough must ansure that all	clinical attachment.	Addressed
9	Nelson Marlborough must ensure that all clinical supervisors undertake relevant	Assessment and supervision – supervision – clinical supervisors	Addressed (April
	training within 12 months of appointment		2021)
	as clinical supervisor.	4.3.3: Clinical supervisors undertake	2021)
		relevant training in supervision and	
		assessment as soon as practicable after	
		beginning their supervisory role. This	
		must be within 12 months of appointment	
		as a clinical supervisor.	
10	Nelson Marlborough must ensure that	Monitoring and evaluation of the intern	Addressed
	effective mechanisms are in place to	training programme	(April
	monitor and evaluate the intern training		2021)
	programme.	5.1: Processes and systems are in place to	
		monitor the intern training programme	
		with input from interns and supervisors.	

	Required actions on accreditation	Standard	Status
11	Nelson Marlborough must ensure that interns' workload in the surgical rotation is consistent with high quality training and	Implementing the education and training framework – welfare and support	Addressed (Oct 2020)
	safe patient care.	6.2.1: The duties, rostering, working hours and supervision of interns are consistent with the delivery of high-quality training and safe patient care.	
12	Nelson Marlborough must ensure that the intern lounge and sleeping facilities at Wairau hospital are only available for intern use.	Facilities 7.1: Interns have access to appropriate educational resources, facilities, and infrastructure to support their training.	Addressed (Oct 2020)
13	Nelson Marlborough must ensure that all its interns complete at least one community-based attachment over the course of the two intern years.	 The intern training programme – Programme components 3.1.6: The training provider, in discussion with the intern and the prevocational educational supervisor, must ensure that over the course of the two intern years each intern spends at least one clinical attachment in a community setting. 	

Updated March 2024