# Health New Zealand – Te Whatu Ora Northland – Progress on required actions

Health New Zealand – Te Whatu Ora Northland underwent an accreditation assessment as a provider of prevocational medical training on 29 and 30 April 2024.

The overall outcome of the assessment for Northland's accreditation was '**substantially met**'.

Northland is currently accredited for prevocational medical training until 31 August 2028, subject to satisfactorily addressing the required actions listed below.

| Required action | Standard | Progress report submission and Council decision |
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| **1.** Northland must establish a strategic plan for the ongoing development and support of high quality prevocational medical training and education.<br><br>*Due to be addressed: 30 June 2026* | **Strategic priorities**<br><br>**1.1.1:** The district training provider has a strategic plan for ongoing development and support of high quality prevocational medical training and education, which reflects the training organisation's strategic priorities. | Updated Council on progress June 2025<br><br>Report submitted June 2026<br><br>Council decision August 2026<br>**Progressing** |
| **2.** Northland must provide appropriate administrative support to plan, develop, implement and review the intern training programme.<br><br>*Due to be addressed: 30 June 2026* | **Organisational and operational structures – The context of intern training**<br><br>**2.1.1:** The district training provider demonstrates that it has the mechanisms in place to plan, develop, implement, and review the prevocational training programme. | Updated Council on progress June 2025<br><br>Report submitted June 2026<br><br>Council decision August 2026<br>**ADDRESSED** |
| **3.** Northland must establish effective partnerships with Māori health providers to support intern training and education.<br><br>*Due to be addressed: 30 June 2026* | **Organisational and operational structures – Relationships to support medical education**<br><br>**2.4.3:** There are effective partnerships with Māori health providers to support intern training and education. | Updated Council on progress June 2025<br><br>Report submitted June 2026<br><br>Council decision August 2026<br>**ADDRESSED** |

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| Required action | Standard | Progress report submission and Council decision |
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| **4.** Northland must ensure that all its interns complete at least one community-based attachment over the course of the two intern years.<br><br>*Due to be addressed: 30 June 2025* | **The intern training programme – Programme components**<br>**3.1.5 –** Processes are in place to ensure that, over the course of the two prevocational training years each intern completes at least one community-based attachment. | Report submitted June 2025<br><br>Council decision August 2025<br>**ADDRESSED** |
| **5.** Northland must ensure its surgical clinical attachments have structured handover from night to morning and interns in its surgical clinical attachments understand their roles and responsibilities in handover.<br><br>*Due to be addressed: 30 June 2025* | **The intern training programme – Programme components**<br><br>**3.1.8:** There are procedures in place for structured handovers between clinical teams and between shifts (morning, evening, nights and weekends) to promote continuity of quality care. The district training provider ensures that interns understand their role and responsibilities in handover. | Report submitted June 2025<br><br>Council decision August 2025<br>**Progressing**<br><br>Report submitted January 2026<br><br>Council decision March 2026<br>**ADDRESSED** |
| **6.** Northland must ensure interns can attend at least two thirds of formal education sessions.<br><br>*Due to be addressed: 30 June 2026* | **The intern training programme – Formal education programme**<br><br>**3.3.2:** The intern training programme ensures that interns can attend at least two thirds of formal education sessions, by structuring the formal education sessions so that barriers to attendance are minimised. | Report submitted June 2025<br><br>Council decision August 2025<br>**Progressing**<br><br>Report submitted June 2026<br><br>Council decision August 2026<br>**Progressing** |
| **7.** Northland must establish structured education sessions for all PGY2s.<br><br>*Due to be addressed: 30 June 2026* | **The intern training programme – Formal education programme**<br><br>**3.3.3:** The district training provider ensures that all PGY2s attend structured education sessions. | Updated Council on progress June 2025<br><br>Report submitted June 2026<br><br>Council decision August 2026<br>**ADDRESSED** |

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| **8.** Northland must formalise orientation processes for each clinical attachment, that includes formal orientation documentation for each clinical attachment.<br><br>*Due to be addressed: 30 June 2026* | **The intern training programme – Orientation**<br><br>**3.4.2:** Orientation, including written descriptions is provided at the start of each clinical attachment, ensuring familiarity with key staff, systems, policies, and processes relevant to that clinical attachment. | Updated Council on progress June 2025<br><br>Report submitted June 2026<br><br>Council decision August 2026<br>**ADDRESSED** |
| **9.** Northland must ensure that systems are in place to ensure that clinical supervisors meet with interns at the beginning, middle and end of each attachment, and record these meetings in ePort in a timely manner.<br><br>*Due to be addressed: 30 June 2025* | **Assessment and supervision – Feedback and assessment**<br><br>**4.4.1:** Systems are in place to ensure that regular, formal feedback is provided to interns and documented in ePort on their performance within each clinical attachment, including end of clinical attachment assessments. This should also cover the intern's progress in completing the goals in their PDP and the intern's self-reflections against the 14 learning activities. | Report submitted June 2025<br><br>Council decision August 2025<br>**Progressing**<br><br>Report submitted January 2026<br><br>Council decision March 2026<br>**Progressing**<br><br>Report submitted June 2026<br><br>Council decision August 2026<br>**Progressing** |

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| **10.** Northland must establish a system to provide regular feedback to clinical supervisors about their effectiveness.<br><br>*Due to be addressed: 30 June 2025* | **Monitoring and evaluation of the intern training programme**<br><br>**5.1.5:** The district training provider routinely evaluates supervisor effectiveness taking into account feedback from interns. | Report submitted June 2025<br><br>Council decision August 2025<br>**Not progressing**<br><br>Report submitted January 2026<br><br>Council decision March 2026<br>**Not progressing**<br><br>Report submitted June 2026<br><br>Council decision August 2026<br>**ADDRESSED** |
| **11.** Northland must have a process to ensure the currency of accredited clinical attachments.<br><br>*Due to be addressed: 30 June 2026* | **Implementing the education and training framework – Establishing and allocating accredited clinical attachments**<br><br>**6.1.1:** Processes and mechanisms are in place to ensure the currency of accredited clinical attachments. | Report submitted June 2025<br><br>Council decision August 2025<br>**ADDRESSED** |

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