

Te Whatu Ora – Counties Manukau – Progress on required actions

Te Whatu Ora – Counties Manukau underwent an accreditation assessment as a provider of prevocational medical training on 13 and 14 June 2024.

The overall outcome of the assessment for Te Whatu Ora – Counties Manukau’s accreditation was **‘substantially met’**.

Te Whatu Ora – Counties Manukau is currently accredited for prevocational medical training until 31 August 2028, subject to satisfactorily addressing the required actions listed below.

	Required actions on accreditation	Standard	Status
1	<p>Counties Manukau must:</p> <ul style="list-style-type: none"> – formalise medical education and training as a strategic priority in its planning documentation – develop a strategic plan for the ongoing development and support of high quality prevocational medical education and training. <p><i>Due to be addressed: 30 June 2026</i></p>	<p>Strategic priorities</p> <p>1.1: High standards of medical practice, education, and training are key strategic priorities for the training provider.</p> <p>1.2: The training provider has a strategic plan for ongoing development and support of high quality prevocational medical training and education.</p>	
2	<p>Counties Manukau must ensure that the intern training programme is sustainably resourced, including the provision of administrative support.</p> <p><i>Due to be addressed: 30 June 2026</i></p>	<p>The context of intern training</p> <p>2.1.1: The training provider demonstrates that it has the mechanisms and appropriate resources to plan, develop, implement, and review the intern training programme.</p> <p>2.1.3: There are effective organisational and operational structures to manage interns.</p>	
3	<p>Counties Manukau must ensure that all its interns complete at least one community-based attachment over the course of the two intern years. Until this is ensured, Counties Manukau must report on the pressures that make it challenging to ensure this, and provide evidence of strategies being implemented to address these pressures.</p> <p><i>Due to be addressed: 30 June 2026</i></p>	<p>Programme components</p> <p>3.1.6 - The training provider, in discussion with the intern and the prevocational educational supervisor, must ensure that over the course of the two intern years each intern completes at least one community-based attachment.</p>	

4	<p>Counties Manukau must ensure adherence to the Council's policy on obtaining informed consent.</p> <p><i>Due to be addressed: 30 June 2026</i></p>	<p>Programme components</p> <p>3.1.10: The training provider ensures adherence to the Council's policy on obtaining informed consent.</p>	
5	<p>Counties Manukau must ensure that education in self-care and peer support, including time management and managing stress and burnout, is fully incorporated within the formal education programme.</p> <p><i>Due to be addressed: 30 June 2025</i></p>	<p>Formal education programme</p> <p>3.3.5: The training provider ensures the formal education programme provides opportunity for interns to develop skills in self-care and peer support, including time management, and identifying and managing stress and burn-out.</p>	
6	<p>Counties Manukau must resource and implement administrative support for the PESs so they can carry out their roles effectively, and to align with organisations nationally.</p> <p><i>Due to be addressed: 30 June 2026</i></p>	<p>Supervision – Prevocational educational supervisors</p> <p>4.2.4: Administrative support is available to prevocational educational supervisors so they can carry out their roles effectively.</p>	
7	<p>Counties Manukau must establish a system to ensure clinical supervisors are fully informed about, and understand, the requirements of the intern training programme.</p> <p><i>Due to be addressed: 30 June 2025</i></p>	<p>Supervision – Clinical supervisors</p> <p>4.3.1: Mechanisms are in place to ensure clinical supervisors have the appropriate competencies, skills, knowledge, authority, time and resources to meet the requirements of their role.</p>	
8	<p>Counties Manukau must ensure that systems are in place to ensure that clinical supervisors meet with interns at the beginning, middle and end of each attachment, and record these meetings in ePort in a timely manner.</p> <p><i>Due to be addressed: 30 June 2026</i></p>	<p>Feedback and assessment</p> <p>4.4.1: Systems are in place to ensure that regular, formal feedback is provided to interns and documented in ePort on their performance within each clinical attachment, including end of clinical attachment assessments. This should also cover the intern's progress in completing the goals in their PDP and the intern's self-reflections against the 14 learning activities.</p>	
9	<p>Counties Manukau must:</p> <ul style="list-style-type: none"> – implement a mechanism to collect clinical supervisor and PES feedback – establish a mechanism to use this feedback to inform quality improvements for the intern training programme. <p><i>Due to be addressed: 30 June 2026</i></p>	<p>Monitoring and evaluation of the intern training programme</p> <p>5.3: There are mechanisms that allow feedback from interns and supervisors to be incorporated into quality improvement strategies for the intern training programme.</p>	

10	<p>Counties Manukau must provide routine feedback to clinical supervisors and PESs about their performance.</p> <p><i>Due to be addressed: 30 June 2026</i></p>	<p>Monitoring and evaluation of the intern training programme</p> <p>5.5: The training provider routinely evaluates supervisor effectiveness taking into account feedback from interns.</p>	
11	<p>Counties Manukau must establish a process to ensure the currency of accredited clinical attachments, including the correct allocation of clinical attachments and assignment of clinical supervisors to attachments.</p> <p><i>Due to be addressed: 30 June 2026</i></p>	<p>ePort</p> <p>3.2.1: There is a system to ensure that each intern maintains their ePort as an adequate record of their learning and training experiences from their clinical attachments and other learning activities.</p> <p>Establishing and allocating accredited clinical attachments</p> <p>6.1.1: Processes and mechanisms are in place to ensure the currency of accredited clinical attachments.</p>	

Updated April 2025